



Important Information About Electrical System Work in Your Neighborhood

August 23, 2022

Dear Neighbor,

Southern California Edison, along with crews from our approved contractors, Outsource Utility Contractor Corp. will soon be working on the electrical grid in your neighborhood. Members of Cardno, Inc and/or Bargas Environmental Consulting will be conducting environmental surveys in support of this work. We must go forward with work necessary to protect public safety including reducing wildfire risk, even during this unprecedented COVID-19 situation. Postponing this critical work could inadvertently create larger and more dangerous risks. We do not take the decision to proceed with this outage lightly and we appreciate your patience.

Due of the nature of the work, our crew members are sometimes unable to maintain physical distancing while making repairs and work together as a pod to minimize exposure with other workers. If you see our crew members in your neighborhood, please do not approach them and stay at least 6 feet away for safety. If crew members need to get in touch with you, they will call you or knock on your door. Please be assured that the safety of our workers, our customers and the public remain our top priority.

Critical Work in Your Area

The project consists of upgrading poles and installing covered conductor, which will result in greater capacity, reliability, and a major improvement to the safety of the electrical grid. Installing covered conductor plays a major role in Southern California Edison's Fire Mitigation Strategy. With the future potential of having to shut power off during certain conditions surrounding high heat, humidity factors, and wind the installation of covered conductor increases the threshold and allows our customers to remain energized except in the most extreme weather conditions. Keeping the power on and providing the highest level of safety, is our priority. We appreciate your cooperation and understanding while we are making these improvements to our grid.

Project Area

The city of Kernville and the surrounding rural area.

Work Timeline*

- Dates: September 2022 to November 2022
- Days and times of operation: Monday – Friday, 6:00 AM – 4:00 PM, **May include weekend work**

**Please be advised these dates and times are subject to change due to safety concern, unforeseen operational factors, or inclement weather.*

*** Work hours will vary based on permit conditions.*

What to Expect

- Crews, surveyors and/or inspectors may need to access equipment on your property. We will attempt to notify you prior to entering.
- To ensure your safety during construction, there may be traffic lane and sidewalk closures. Crew members will use appropriate traffic control signs and flags.
- Crews may need to dig, trim, or remove trees or other plant material to safely access equipment. In addition, upon completion, we will return the area to its previous appearance.
- Crews will be utilizing helicopters to install equipment and patrol.
- For crews to work safely, SCE may schedule critical outages during construction. In these cases, we will notify you by phone, text, email and mail at least 72 hours prior to the outages. *

**You can sign up to receive outage alerts using your preferred method of communication via [sce.com/outage](https://www.sce.com/outage).*

For emergencies or downed power lines please dial 911

For Customer Service dial 1-800-655-4555

SCE will provide the latest information about outages at [sce.com/outage](https://www.sce.com/outage)

Here are some tips for customers preparing for a critical outage:

- Customers with a medical condition that require electric-powered life support equipment should be sure to have a backup power system in place or make other plans for health and welfare during an outage.
- Make sure food stays as cold as possible by keeping refrigerator and freezer doors closed and placing blocks of ice inside.
- Learn how to manually open security gates and garage doors.
- Notify any security companies that monitor the customer's home or business.
- Protect computers, televisions and other sensitive equipment by unplugging them.
- If you use medical equipment in your home, SCE offers a Medical Baseline program. To learn more about the program and its benefits, including enrollment, please visit [sce.com](https://www.sce.com) or call SCE at 1-800-655-4555.